TRUSTMARQUE

Windows 10 End-of-Life Planning

Cut avoidable costs. Future-proof your IT estate.

"We are now requesting that all NHS providers reduce their corporate cost growth by 50% during Quarter 3 2025/26. These savings should be reinvested locally to enhance frontline services."

Sir James Mackey, Chief Executive, NHS England

The challenge

Windows 10 support ends in October 2025. After this point, NHS Trusts will need to purchase costly Extended Security Updates (ESUs), an expense that escalates every year.

Many Trusts still run thousands of Windows 10 devices. Without an upgrade plan in place, they face:

- Rising licensing costs
- Increased security risks
- Higher support and energy costs
- Blocked digital transformation programmes

Acting now enables NHS organisations to cut unnecessary spend and build a future-ready IT estate.

The Trustmarque solution

Trustmarque helps NHS Trusts navigate this critical transition with an end-to-end Windows 10 End-of-Life Planning service.

We assess your estate, develop a clear upgrade and replacement strategy, and align the programme with NHS digital and financial goals.

Our service includes:

- Full estate audit—identify devices suitable for Windows 11 upgrades
- Replace or reconfigure legacy devices: reduce support, energy, and maintenance costs
- Application readiness planning: Address compatibility challenges and manage change
- Procurement and funding alignment: map upgrade plans to NHS capital/operational budgets
- Virtualisation strategy: explore AVD or Windows 365 options where appropriate

Key Benefits and Outcomes

Avoid escalating ESU costs

- ESU fees rise annually (up to 3x by year 3)
- Upgrading avoids paying to maintain an unsupported OS

Reduce support, maintenance, and energy costs

- Retire legacy devices
- Streamline OS versions across the estate
- Cut helpdesk tickets and patching effort

Lower security risk and remediation costs

- Upgrade to Windows 11's modern security features
- Reduce likelihood of costly ransomware or data breach incidents

Accelerate cloud-readiness and NHS alignment

- Ensure full compatibility with Microsoft 365, AVD, Intune, and Endpoint Manager
- Support shared tenant strategies and wider NHS digital goals

Optimise procurement and upgrade cycles

- Leverage bulk purchasing or leasing for better value
- Plan upgrades around operational needs—avoiding panic spending later

Savings in action

NHS Trusts we support typically achieve:

- Full ESU cost avoidance across thousands of devices
- 20–30% reduction in support and energy costs through estate rationalisation
- Faster alignment with NHS shared tenant and cloud-first initiatives

NHS Smart Spend Initiative

Trustmarque is a UK-based, proven and trusted IT partner to the NHS, supporting over 60% of healthcare organisations across all four UK nations.

As one of the top seven IT suppliers to the NHS, we've launched our Smart Spend Initiative to help the NHS release rapid savings, increase capacity to care, enabling Trusts to transform at speed.

Windows 10 end-of-life is a cost opportunity.

Delaying means paying more for less.

Acting now means cutting ESU costs, streamlining your IT estate, improving security, and future-proofing your NHS environment.

Get in touch today.

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