TRUSTMARQUE

NHS Automated Performance Reporting

Faster Insights. Less Effort. Stronger Governance.

"We are now requesting that all NHS providers reduce their corporate cost growth by 50% during Quarter 3 2025/26. These savings should be reinvested locally to enhance frontline services."

Sir James Mackey, Chief Executive, NHS England

The challenge faced

Performance reporting is essential to Trust governance but too often, valuable time is spent wrestling with spreadsheets, chasing data owners, and manually compiling reports. In an environment where transparency, speed, and accuracy are critical, this manual effort is not sustainable.

Many NHS Trusts also face challenges aligning reporting across departments or sites, making it harder to see trends, act on insight, or meet growing demands for public and Board-level accountability.

The Trustmarque solution

Trustmarque's automated Board reporting solution transforms performance reporting across NHS Trusts, eliminating manual processes, improving governance, and giving leaders real-time visibility of what's happening at every level of the organisation.

Built on Microsoft Fabric and Power BI, and shaped in collaboration with NHS teams, it delivers a comprehensive suite of customisable KPIs drawn from your Trust's data warehouse, all presented via intuitive, exception-based dashboards.

End-to-end automation	A single, trusted source of truth	Custom reporting by audience	Integrated operational & clinical reporting	Deployment, governance, support
• 85% less manual effort • Routine updates to 200+ KPIs • Automated narrative capture from clinical and operational teams • Notifications tailored to users and roles	• All reporting built from a central, governed dataset • NHS Statistical Process Control integrated into KPIs • Time-stamped audit trails to support assurance and compliance • AI-assisted interrogation to accelerate time-to-insight	• Tailored report views for Board, Analysts, and Public • Controlled access with mobile-friendly, cloud-based delivery • Self-service exploration and drilldown from Board to Ward in 6 clicks or fewer	• Covers key domains including Emergency Care, Maternity, Quality & Safety, Bed Management, RTT, Finance, Estates and HR • Embedded within the Board reporting suite for seamless navigation and shared context	• Fast deployment using NHS-ready templates • Access to our Analytics Centre of Excellence • Co-development for alignment with Trust priorities • Ongoing support or skills augmentation depending on your internal capacity

Expected outcomes

- ✅ 85% reduction in manual reporting effort
- ✅ Formal reports delivered in under 24 hours (down from 45+ days)
- ✅ 200+ KPIs automatically refreshed and tracked
- ✅ Drill from Board to Ward in 6 clicks or fewer
- ✅ True self-service reporting with AI-powered insights and mobile access

Real world time savings

At one NHS Trust, the deployment of Trustmarque's Board reporting suite reduced ad hoc requests from over 500 to zero—by freeing up analytics capacity and making critical performance data available to the right people, in the right format, at the right time.

With over 30 NHS organisations live and 4 Trusts running full integrated Board reporting, the results speak for themselves.

NHS Smart Spend Initiative

Trustmarque is a UK-based, proven and trusted IT partner to the NHS, supporting over 60% of healthcare organisations across all four UK nations.

As one of the top seven IT suppliers to the NHS, we've launched our Smart Spend Initiative to help the NHS release rapid savings, increase capacity to care, enabling Trusts to transform at speed.

Let's modernise your reporting, for better, faster decisions.

Whether you're running on spreadsheets or outdated systems, we'll help you implement a modern, automated reporting suite that saves time, boosts trust in your data, and improves operational insight across your Trust.

Contact Trustmarque's NHS Team today.

nhssmartspend@trustmarque.com
https://trustmarque.com/industries/healthcare

trustmarque.com | 0845 2101 500